

Teladoc

Teladoc: Quality Care. Anytime. Anywhere.

A trip to the hospital emergency room or an urgent care clinic can be a hassle, especially when you aren't feeling well. It can definitely take a toll on your wallet. Teladoc provides 24/7/365 access to a national network of US board-certified physicians who can resolve many medical issues via phone or online video consultations. No matter when or where you need care, a Teladoc doctor is available. It is quality healthcare at a price you can afford.

Save Time and Money

- Quality care is only a call or click away; members will receive a call back from a doctor typically within 10 minutes; now that's access to care!
- 92% of Teladoc members report their medical issue resolved with Teladoc; Teladoc doctors can diagnose, recommend treatment, and prescribe medication, when necessary
- Teladoc's national network includes the highest quality US board-certified doctors, licensed in your state
- Members can use Teladoc from home, work, or on vacation; compare this with taking a day off from work to sit in a waiting room
- Teladoc costs far less than urgent care or ER visits for non-emergency medical care

Talk to a doctor anytime for \$20 at [Teladoc.com](https://www.teladoc.com) or **800.Teladoc (800.835.2362)**.

\$20 copay is due at time of service and can be paid by debit or credit card.

How It Works

Step 1

COMPLETE MEDICAL HISTORY

You complete your medical history when setting up your Teladoc account to ensure this information is available when you request a consultation.

Step 2

CONTACT TELADOC

Simply log into your account or call Teladoc, 24/7/365, to request either a telephone or video consultation. The Teladoc physician will callback within an hour, guaranteed, for phone consultations.

Step 3

TALK WITH A DOCTOR

A US board-certified physician licensed in the employee's state reviews the electronic health record (EHR) and provides a consultation, just like an in-person visit.

Step 4

RESOLVE THE ISSUE

The physician recommends the right treatment for your medical issue. If a prescription is necessary, it is electronically sent to your pharmacy of choice.

Step 5

SETTLE UP

A claim is sent to UMR for processing with your insurance plan.

Step 6

SMILE

Your medical issue gets resolved at a fraction of the time and cost. Consultation information is made available to your doctor, ensuring continuity of care.